

J. PUBLIC ATTORNEY'S OFFICE

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME

Accessible, efficient and effective legal service to indigents and other qualified persons assured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2019 TARGETS

Accessible, efficient and effective legal service to indigents and other qualified persons assured

PUBLIC LEGAL ASSISTANCE PROGRAM

Outcome Indicators

1. Number of available lawyers' time spent for each service	24 hrs.	24 hrs.
2. Percentage of cases, including the appealed cases, that were favorably disposed	73.41%	76.50%
3. Public attorney to court ratio	1:2	1:1
Output Indicators		
1. Percentage of hearings for which no postponement is sought by the PAO legal representative	99.93%	100%
2. Alternative Dispute Resolution (ADR) success rate	92.20%	92.75%
3. Percentage of request for non-judicial assistance acted upon within two (2) hours	100%	100%