

PUBLIC ATTORNEY'S OFFICE

FORM A-1

DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND TARGETS

Department: JUSTICE

MFO/ Responsible	Performance Indicator 1	FY 2013 Target for Performance Indicator 1	FY 2013 Accomplish- ment for Performance Indicator 1 (As of Dec. 2013)	Performance Indicator 2	FY 2013 Target for Performance Indicator 2	FY 2013 Accomplish- ment for Performance Indicator 2 (As of Dec. 2013)	Performance Indicator 3	FY 2013 Target for Performance Indicator 3	FY 2013 Accomplish- ment for Performance Indicator 3 (As of Dec. 2013)
MFO 10: Free Legal Services to Indigent Clients and Other Qualified Persons/ Public Attorney's Office	Percentage of request for legal assistance/representation acted upon within three (3) working days from the date of request	92%	100.00% (746,161 out of 746,161)	Percentage of clients who rated the legal services of PAO as satisfactory or better	88%	99.84%	Percentage of requests for assistance that are acted upon within two (2) hours	96%	100.00% (6,380,146 out of 6,380,146)


B. Support to Operations

PAO	Percent of statistical and management reports submitted within 30 days from request/assignment	100.00%	100.00% (4 out of 4)	Percent of statistical and management reports adopted/ approved by higher management	100.00%	100.00% (4 out of 4)
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C. General Administration and Support Services

PAO	Budget Utilization rate	100%	100%	Submission to COA of financial statement and all reports and documents within the mandated period	100%	100% (5 out of 5)
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